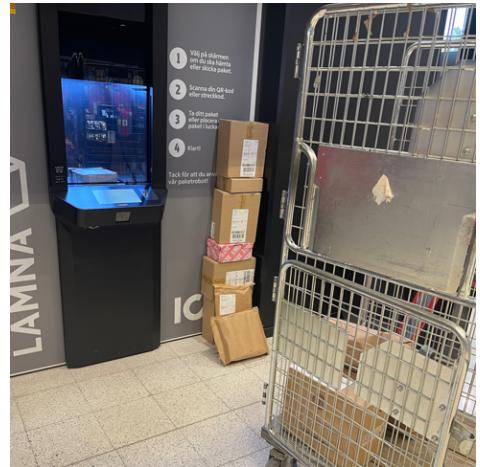


CustomTroniX

Shipping instructions to Customtronix AB

Please note the following:

1. Attach the order or repair order with the car's VIN number and contact information for the responsible technician (phone and email). Please include a description of the error (copies of any emails).
2. Preferably use **UPS or FedEx for shipments**. In our area, only UPS and FedEx offer door-to-door services. The local DHL (parcel) / Deutsche Post representative deposits most packages at a nearby supermarket, which requires us to spend 120 EUR on taxi fare for one of our staff members to collect them.
3. All DHL (Parcel) / Deutsche Post Parcel packages that require a signature from us will not arrive. They will be forwarded to a small Arab Tobacco shop or a supermarket / agent. Send OHNE UNTERSCHRIFT ANFORDERUNG (contact free delivery). Enter one of our email addresses in the address information. This ensures that our mobile apps receive information that the package is on its way.
4. The supermarket stores parcels in cages in public area, resembling a convenience store for the local junkies. Make sure to use a door-to-door service.



5. Reuse our plastic boxes for the shipment. Do not send valuable navigation systems in, for example, shoe boxes or similar boxes.

Address:

Customtronix AB
Vikdalsgrand 10B
(1. Floor, Open 11-18)
131 51 NACKA STRAND
SWEDEN

Email Order@customtronix.com
Phone: +46 70 954 65 22

