

2022-11-04

We will send you an electronic invoice by email over Paypal. We have a "ship the same day" policy. **Don't use bank payments unless we authorize you..**

Note that we currently have a FedEx offer as well. You may send your MyGIG to us in Sweden under our FedEx contract for only **65 EUR** if you ship from EU.. If you reside outside EU or Switzerland contact us prior to shipping.

- Pack well, read our packing instructions (page 2)
- IF you stays in Switzerland read page 3, **contact us for more information regarding taxes and duties.**
- Call FedEx
- Give FedEx our name and customer ID
- Ask for FedEx "**Priority service**" (never "economy" service).

SHIPPING Details COURIER:

Fedex customer ID: Contact us for our fedex shipping ID
Name: Customtronix AB

NOTE: that the 65 EUR mentioned above is for shipping to us.
the costs for the return shipping I shown on invoice. If you notify us of your intention to use our FEDEX account, we may add the shipping costs on the main invoice. Otherwise the shipping costs will be billed separately + an invoice cost.

Courier address details page 2.

Payment/bank details

PAY TO:

Bank Nordea bank

IBAN: SE09 9500 0099 6026 0033 8020

BIC-kod (SWIFT-adress): NDEASESS

Account name:

CUSTOMTRONIX AB

BOX 13

13106 STOCKHOLM

Sweden

IF you pay to our bank account. Make sure to check **"I pay all transaction costs" or "I pay my own transaction costs"**.

FOR PROMPT RELEASE OF GOODS:

We recommend payment with credit card over over Paypal. We send an electronic invoice to your email address.

ENCLOSE A COPY OF EMAIL / INVOICE:

Always enclose a copy of an email or invoice from us.

SHIPPING INSTRUCTIONS:

Pack well, make sure to understand our shipping instructions, Check below.

SHIPPING ADDRESS FOR GOODS:

Customtronix AB
Box 13
131 06 NACKA
SWEDEN

SHIPPING ADDRESS COURIER:

Only for DHL, FedEx and UPS etc:

Customtronix/DVDDirect
Vikdalsgränd 10B
(1 floor)
13151 NACKA STRAND
SWEDEN

Open 12:00-17:00, M-F.
Logistic officer phone: +46 8 6000 974

HOW TO PACK A MyGIG NAV. UNIT:

European postal standards stipulates that a package, regardless of marking's and warning texts. Sent within the European postal system. Shall resist a drop from no less than 2 meters.

It is therefore of greatest importance that you pack your MyGIG very, very well. Here are some guidelines that you need to observe.

*** Use chock absorbing material!!

*** Wrap in plastic bag to protect from water!



The cardboard box must be strong and shield the content. No shoe-box, please!!



We recommend that there shall be at least 5-10 cm space on each side to absorb the chock if dropped.



MARKINGS:

Make sure to mark the parcel both with name, address as well as email. We use email as our primary customer ID.



MARKING's ON THE NAV. UNIT's:

Put the same markings on the navigation units as on the parcel. If many nav's. Mark each nav. with preferred service ("RER to REW", "RER to REP, REN to REZ" etc. etc.).



INSTRUCTIONS FOR CUSTOMERS IN NONE EU-COUNTRIES

Meanwhile sending goods between EU countries is painless. Import and export outside EU requires certain steps to be taken by the customer.

Customtronix do not pay any import duties and VAT for its none EU customers. Any parcel coming to us with a VAT claim or any other import duties are turned away. WE DO NOT ACCEPT SUCH SHIPPINGS. The parcel will be shipped back to country of origin on the customer's expenses.

We therefore recommend that customers in (such countries like Schweiz). Either makes the short trip to a close-by EU country and post the parcel from that country. Or use a tax-refund service that FedEx, DHL, UPS and others couriers services offers.

If you ship with a courier service (like FedEx) make sure to mark the "All duties and Tax are paid by the sender" box.

9b Payment - DUTIES AND TAXES PAID BY: *FedEx cannot estimate Customs charges

Sender Recipient Third Party

FedEx Account No. **XXXXX-XXXX-XXXX-XXX**

If you use the same courier service for return of the goods the courier company are usually able to arrange a refund of import VAT and duties. We offers a door-2-door FEDEX service.

| | |
|--------------------------------------|--|
| Dept/Floor | <input type="checkbox"/> FedEx Intl. First (Postal code required) (Higher rates apply) <input type="checkbox"/> FedEx Intl. Priority <input type="checkbox"/> DESCRIPTION |
| / | <input type="checkbox"/> FedEx Intl. Economy (FedEx Letter/Envelope/Pak rates not available) <input type="checkbox"/> FedEx Intl. Priority Freight <input type="checkbox"/> FedEx Intl. Economy Freight |
| rice | 7 Packaging <input type="checkbox"/> FedEx Letter/Envelope <input type="checkbox"/> FedEx Pak <input type="checkbox"/> Other Packaging |
| ZIP/Postal Code | 8 Special Handling Not all options available to all destinations |
| ne VERY IMPORTANT TO ENSURE DELIVERY | Does this shipment contain dangerous goods?* (One box must be ticked) |
| Dept/Floor | <input type="checkbox"/> No <input type="checkbox"/> Yes (As per attached Shipper's Declaration) <input type="checkbox"/> Yes (Shipper's Declaration not required) |
| rice | <input type="checkbox"/> Tick here if goods are not in free circulation and provide C.I. (For EU only) |
| ZIP/Postal Code | <input type="checkbox"/> DESCRIPTION |
| | <input type="checkbox"/> Cargo Aircraft Only |
| | <input type="checkbox"/> Dry Ice Dry Ice, 9, UN 1845 _____ x _____ kg. |
| | 9a Payment - TRANSPORTATION CHARGES PAID BY: (Enter FedEx Account No. or Credit Card No. below) |
| | <input type="checkbox"/> Sender <input type="checkbox"/> Recipient <input type="checkbox"/> Third Party <input type="checkbox"/> Credit Card <input type="checkbox"/> Cash/Cheque |
| | Sender must complete both 9a and 9b Not all options available to all destinations Exp. Date |
| | 9b Payment - DUTIES AND TAXES PAID BY: *FedEx cannot estimate Customs charges |
| | <input checked="" type="checkbox"/> Sender <input type="checkbox"/> Recipient <input type="checkbox"/> Third Party |
| | FedEx Account No. _____ Credit Card No. _____ Total Transportation (Excludes Customs charges) Specify Currency |
| | 10 Required Signature |
| | By giving us your shipment, you agree to the conditions on the back of this Non-Negotiable Air Waybill. Certain international treaties, including the Warsaw Convention, may apply to this shipment and limit our liability for damage, loss or delay, as described in the Conditions of Contract. |
| | WARNING: These commodities, technology or software were exported from the United States in accordance with the Export Administration Regulations. Diversion contrary to U.S. Law prohibited. |
| | Sender's Signature: _____ Date Executed: _____ This is not authorisation to deliver this shipment without a recipient signature. Use of this Air Waybill constitutes your agreement to the Conditions of Contract on the back of this Air Waybill. The terms and conditions of service may vary from country to country. Consult our local office for specific information. |
| | FedEx Courier Receipt: _____ Date: _____ (For Letter of Credit shipments only) |
| | FedEx Tracking Number 111 111 111 111 111 Form I.D. No. 0402 |
| | FedEx International Air Waybill Queen's English |

