

RA3 and RA4 reinstallation and set-up guide.



Information and troubleshooting

1. Only upgrade radio with our software, issued by us. Read update manual.
2. If the navigation is stuck in France (Paris) for more than 10 minutes, after reinstalling the system back in the car, a reset is required. To avoid problems later on we recommend you to always do a factory reset after reinstalling the system even if navigation seems to be running without any problems.

How to access the "Engineering Menu" to make a Reset To Factory Default...

3. Press 2 buttons simultaneously. Press/hold down the **Red** "temp up" key (1) and the **Blue** "temp down" key (2) on the driver side for 5 seconds.



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The "Engineering Menu" will come up, scroll (3) down to "Reset To Factory Defaults" (4), press "Yes". Wait approximately one minute for the system to reboot.

Pic below show lower part of the "Engineering menu".



The best way to initialise a car after a factory reset is to remove the positive cable from the cars battery for 5 minutes.

Re-connect the positive cable to the battery and turn ignition "On" and let the system boot-up completely, then turn ignition "Off" open and close the door and wait for approximately 1 minute for the car to shut down, this is to initialise all the modules and drivers for the different hardware's, done.

DO NOT play around with the settings in the "**Engineering Mode**" as it can void the warranty.

4. The FM-radio part has only Odd frequencies on following models MX,CA and NA, so if you manually tune for "even" frequencies it will not respond.
5. If you have problem with you pin-code, remember that the pin-code is on the note attached on top of the unit when it is returned after conversion.
6. For authorised Chrysler dealers It's possible to check the pin-code from the serial number of the navigation unit in the ERES system (Chrysler Electronics Repair & Exchange System). To do that you must access "**Dealer Mode**" (a different menu system separate from the "**Engineering Mode**").

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To access "Dealer mode" for checking the serial number.

7. Press/hold down the:

On the driver side press and hold down

Red "temp up" key (1)

Blue "temp down" key (2) on the driver side.

On the passenger side press and hold down



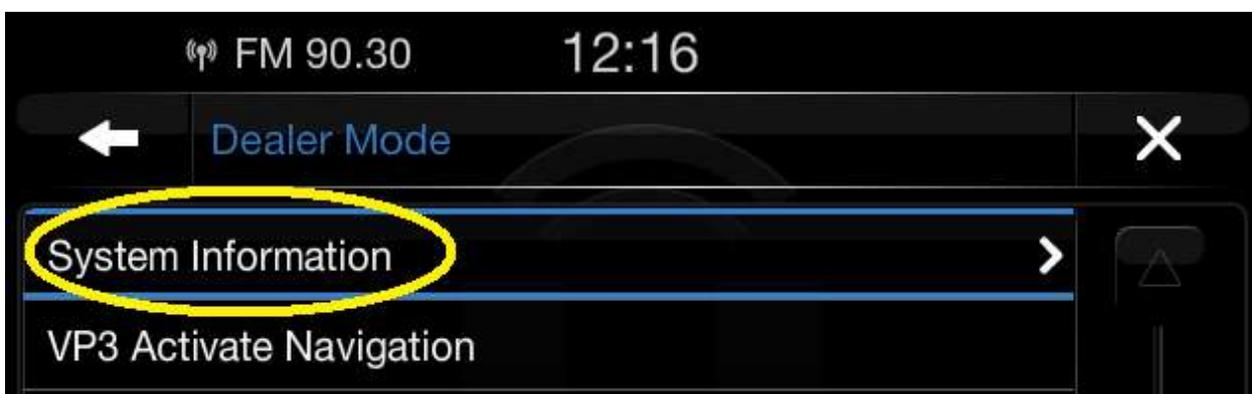
"Defrost front" key (3)

All above keys must be pressed simultaneously for 5 seconds.

The "Dealer Mode" Menu will come up.

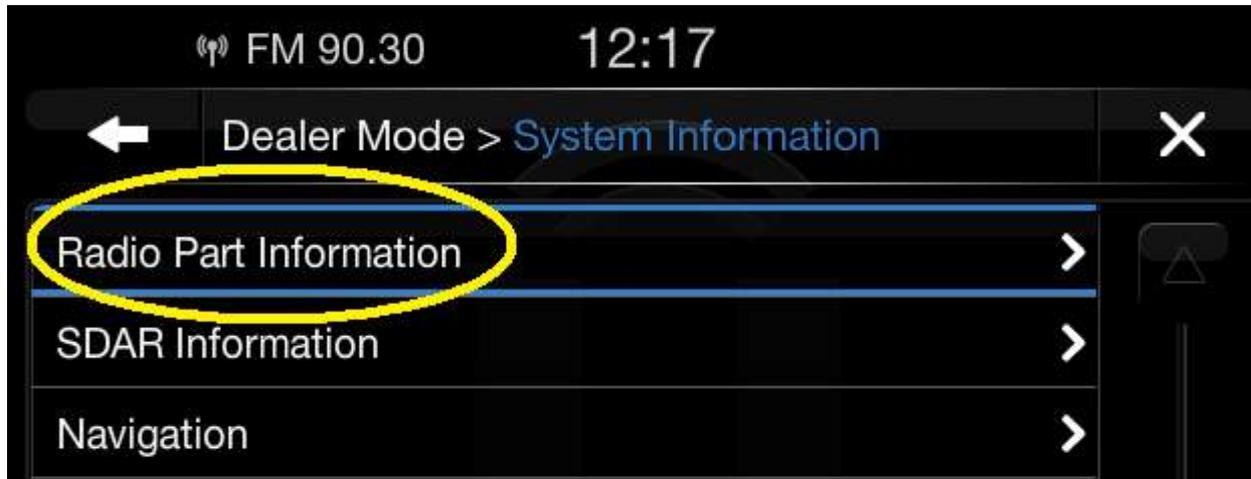


Press "System Information".



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Then press "**Radio Part Information**" the information of the unit will show right down the serial number that starts with "TOOBE*****" like TOOBEAF5012456



Disclaimer and support.

- Don't open the navigation. If the void sticker is broken we will not give you any warranty on our work.
- Repair or Programming of the system should only be done by qualified personal in sterile environment.
- You may contact our support on:

info@customtronix.com



Our RA4/3 lab programming station.